

# Now THAT is a bad day

British Airways has lost the hand luggage of a passenger who died on a BA flight from Hong Kong to London Heathrow last week.

The luggage contained his mobile phone and address book, leaving the family unable to contact some colleagues and friends about his funeral.

Professor Joel Richman, 74, a retired professor of social anthropology, was flying back from a three-month lecture tour of Hong Kong when he was taken ill and died of congestive cardiomyopathy, said his son Saul, 41...

“His one handbag and suitcase is missing, it has been lost by BA. We can't invite people to his funeral, it has his address book and his mobile phone. To lose somebody's hand baggage is just unforgivable,” said Saul Richman, an airline systems engineer and former BA employee. The funeral would go ahead and they were trying to contact everyone by email, he said.